

Date:

## Southwest Indiana Law Enforcement Academy

Training for Success 100 E. Walnut Evansville, IN 47713



### **Arresting Communication**

# **Advanced Interaction Skills for Street and Career Survival Presented by Calibre Press**

**Hosted By:** Southwest Indiana Law Enforcement Academy **Location:** Southern Indiana Career and Technical Center

1901 Lynch

Evansville, Indiana 47711 **August 23-24, 2016** 

Time: 7:30am registration. Class 8-4:00 pm daily

**Central Time** 

**Hotel:** Tropicana - \$77.00 a night with govt ID

421 NW Riverside Drive - 800-544-0120

#### Students will receive 14 LETB credit hours

Communication is the most important skill for Law Enforcement Professionals to Conquer. This course examines communication from two perspectives:

#### The Warrior's Edge:

#### **Winning Violent Confrontations**

When faced with a potentially violent subject, the ability to communicate effectively is often the difference between life and death. Improve your ability to:

- Detect Pre-Attack Indicators
- Establish a Command Presence
- Employ Verbal De-Escalation Techniques
- Accurately Read Body Language

**Excel In Your Profession:** *The Principles of Interaction* 

Develop an understanding of **The Human Animal** and utilize that information to achieve career success. Topics discussed:

- The Magic of Questions
- Active Listening
- The Power of Empathy
- Building Rapport
- Minimizing Citizen Complaints

Instructed by Lt. Jim Glennon (ret.)

**COURSE FEE: \$200.00 Per Person** 

**Payable to the Evansville Police Department** 

#### **Arresting Communication**

#### **Attendee(s) Information**

First Name	Last Name	Email	
	Agency	Information	
*Note: Please enter i	nformation for the agency r	responsible for payment. All fields are required	
Agency Name:			
Address:			
City:		_ State: Zip Code:	
Email:			
Phone:		Fax:	

#### Mail, Email or Fax Registration to:

Evansville Police Department Attention: Debbie Baird 15 NW Martin Luther King Jr Blvd Evansville IN 47708

812-436-4948 - Office 812-436-4957 - Fax dbaird@evansvillepolice.com